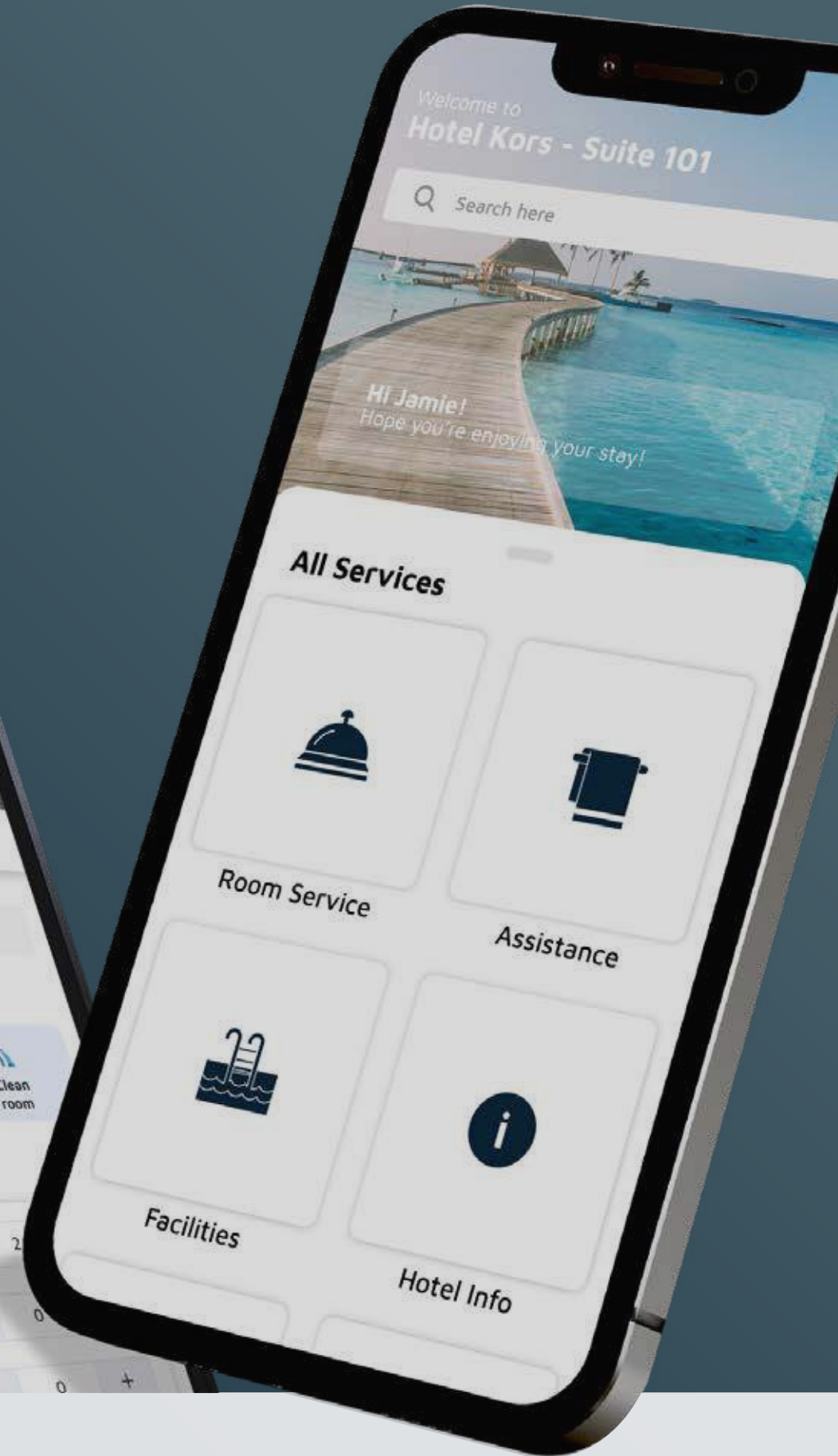


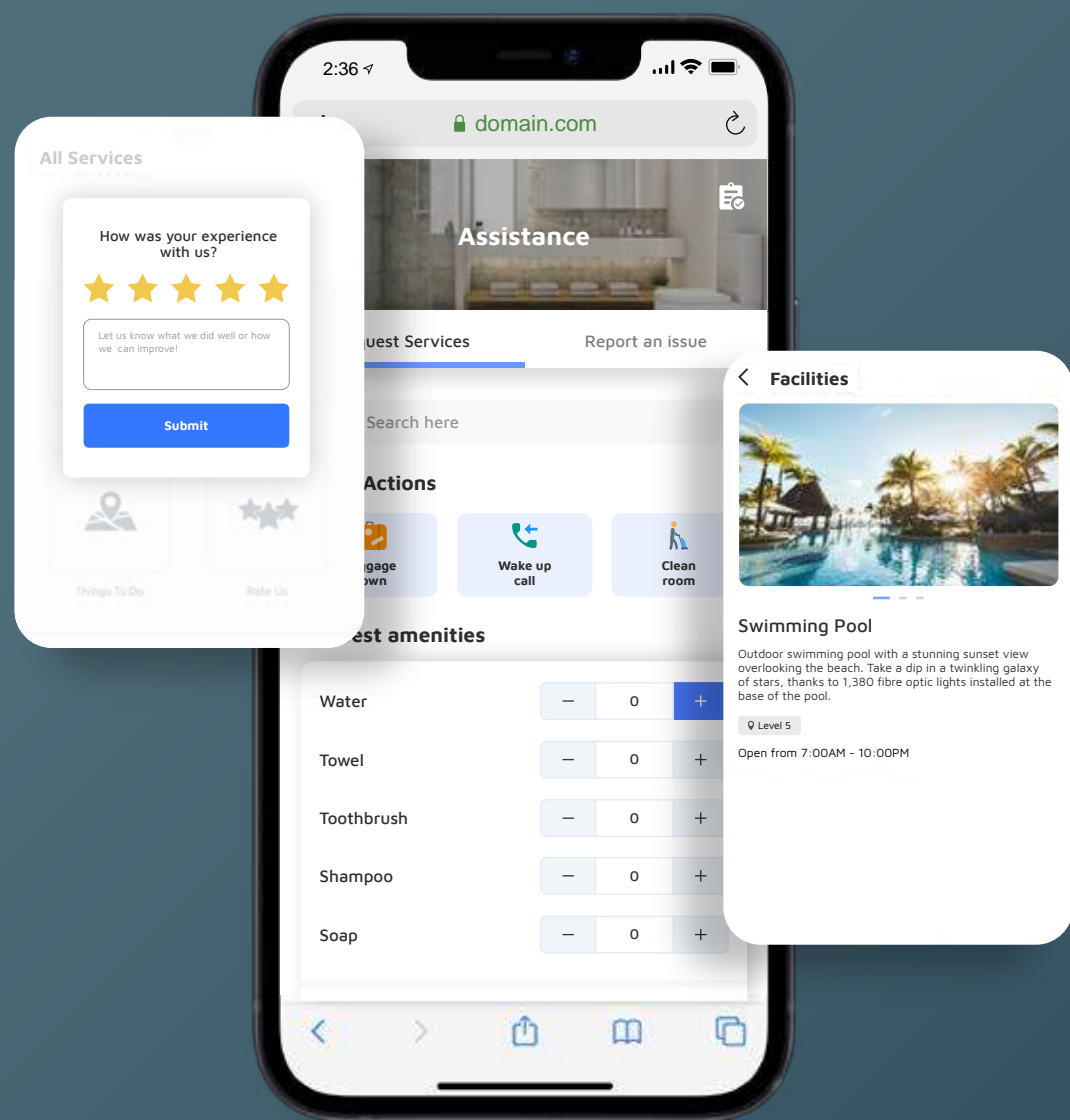


# Powering Productivity at 100%



Powering over 32,000 rooms in 34 cities





# Guest Experience Platform

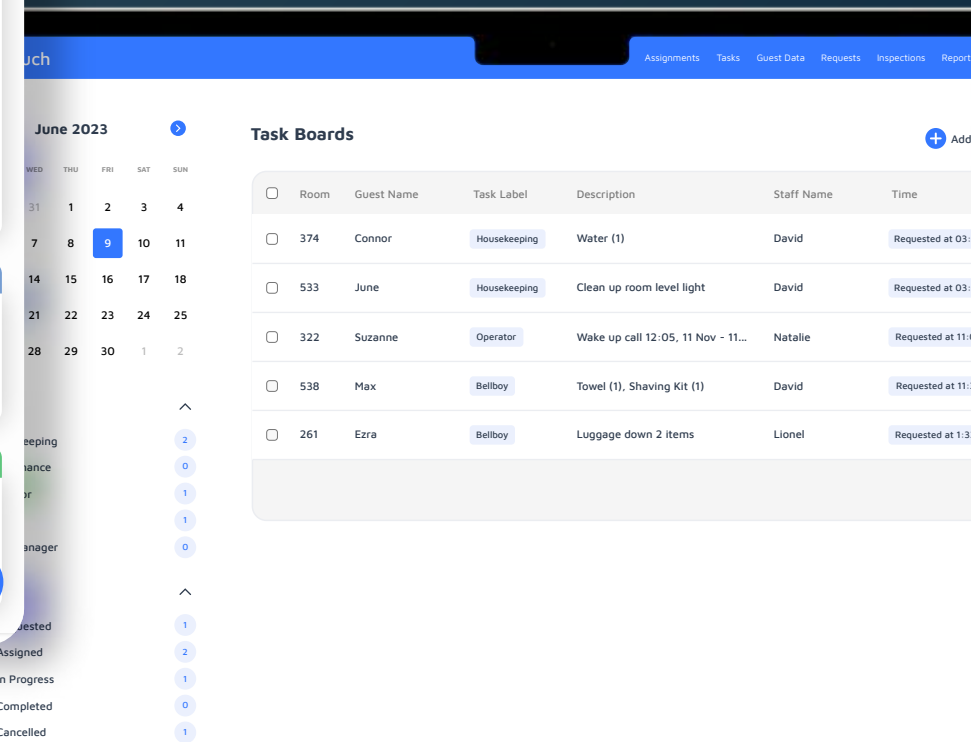
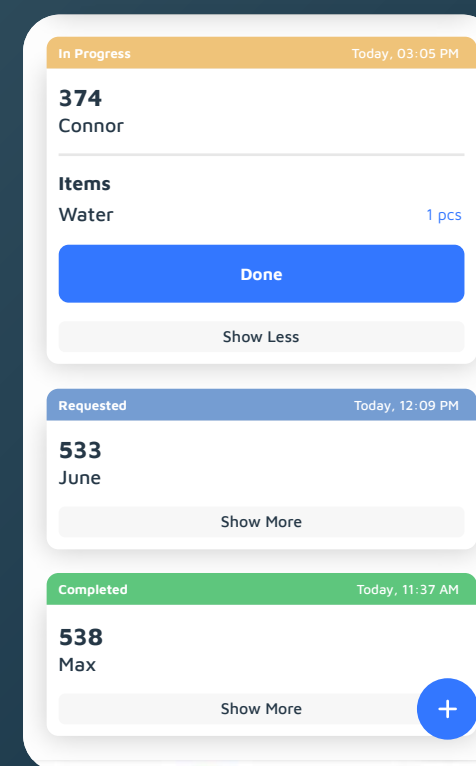
From pre-stay to check-out, our award-winning Guest Experience Platform offers contactless digital touchpoints across the entire guest journey.

Guests can customise their stays with upgrades, check-in remotely, order room service, make facility bookings, request housekeeping services, and get immediate answers to their queries – all at the convenience of their mobile devices.

# Hotel Operations Management Ecosystem (HOME)

Leverage on Vouch's back-end management extension to achieve new heights in employee efficiency, while giving guests an elevated standout experience when they are at your hotel.

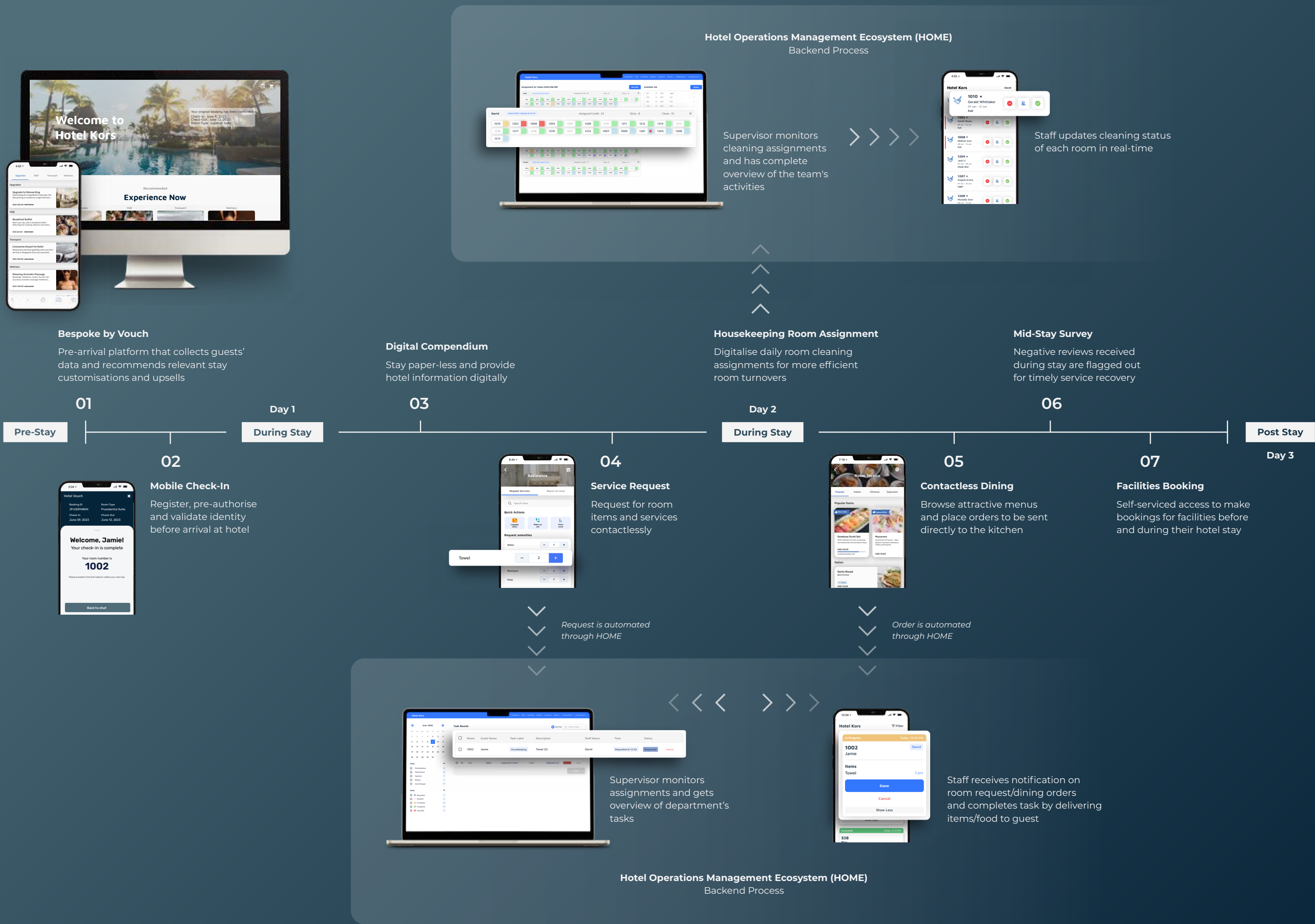
With HOME, daily housekeeping activities, requests and tasks are streamlined and automated under one centralised platform where supervisors can monitor in real-time and team members are notified no matter their location within the hotel.





# End-to-End Solution for All Guest Touchpoints

High usage rates with no app download required.

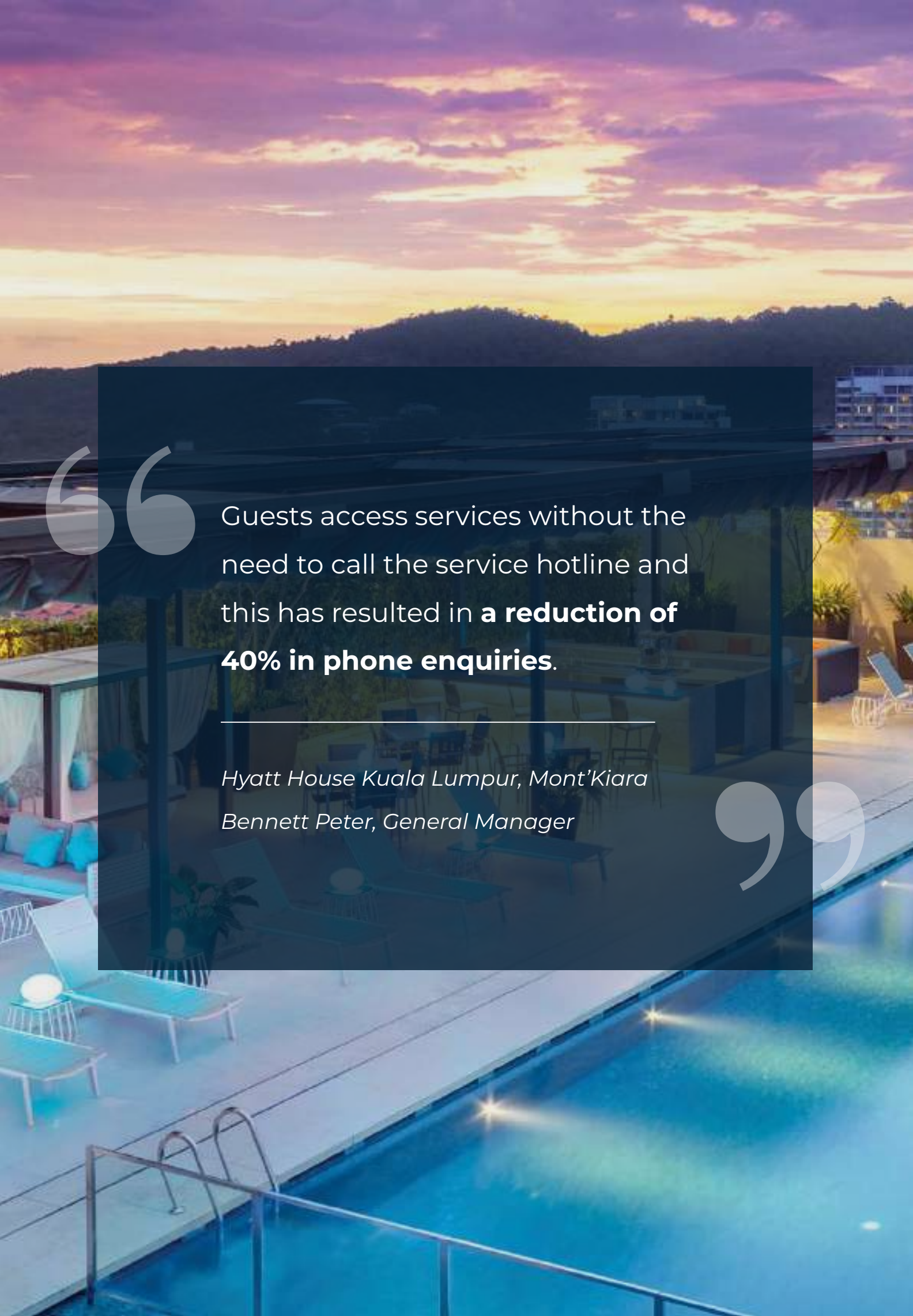


## Integration Partners

**ORACLE**  
Validated Integration  
Oracle Hospitality







“Guests access services without the need to call the service hotline and this has resulted in **a reduction of 40% in phone enquiries.**

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*Hyatt House Kuala Lumpur, Mont’Kiara*  
*Bennett Peter, General Manager*

”



“**87% of guests are making facility bookings** on their mobile phones without the need for staff assistance.

---

*PARKROYAL COLLECTION Marina Bay*  
*Nadia, Front Office Manager*

”





“With the help of Vouch, our serviced apartments and hotels continue to **serve guests at the highest standards, even with reduced manpower.**”

*Frasers Hospitality Pte Ltd*

*Foo Tun Tshen, Assistant Vice President, Operations*



“I am grateful to the team at Vouch for **sincerely understanding our problems and customising a solution that works** for both the hotel and our guests!”

*Nine Tree Premier Hotel Seoul Pangyo*

*Johnnie Lee (이승주), Hotel Manager*





## Get in Touch

Vouch is a travel-tech company that offers an end-to-end digital solution for improving productivity, enhancing guest experience and boosting revenue.

Revolutionise with Vouch. Reach out for a consultation today.

### Email

[sales@vouchconcierge.com](mailto:sales@vouchconcierge.com)

### Website

[www.vouchconcierge.com](http://www.vouchconcierge.com)

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